

FREQUENTLY ASKED QUESTIONS

How can I schedule an evaluation at the Ruttenberg Autism Center?

The Ruttenberg Autism Center provides year-round evaluations and assessment services to individuals of all ages. To schedule an appointment, please contact our appointment desk at 484-567-4725. Someone will collect basic information from you and ask questions about the person to be evaluated and/or assessed. To learn more about these services, visit: www.Ruttenberg.com

How long will it take to get an appointment for an evaluation?

Though scheduling times vary throughout the year, the Ruttenberg Autism Center can generally schedule you for an evaluation 2-4 weeks from the time that an Intake is completed.

Do you accept insurance?

The Ruttenberg Autism Center is considered an out of network fee-for-service provider. You may pay for services with a credit card, personal check, and/or Certified Check. **We reserve the right to charge an extra \$50.00 for checks returned due to non-sufficient funds.**

Private Insurance

Some insurance policies do cover the services rendered by The Ruttenberg Autism Center. To determine if your plan does, please contact your insurance company for more details. Upon receiving full payment for services, the Ruttenberg Autism Center will provide a receipt for the purpose of presenting to your insurance company for reimbursement if applicable.

What is your refund/cancellation policy for services rendered?

- A full refund will be provided in the event that the Ruttenberg Autism Center cancels a therapy session or evaluation.
- You will incur a **charge of \$50** for cancellations/no shows prior to the 1st therapy session or evaluation appointment.
- There will be a **50% refund** for cancellations prior to therapy session # 4.
- No refunds will be provided for cancellations made after the 4th therapy session.

What are some reasons that a group may be cancelled by the Ruttenberg Autism Center?

We reserve the right to cancel a group(s) in the event that a clinician is no longer available to run the therapy group and/or if there are not enough registered participants to begin the group. In this instance, we will immediately inform any current registered participants and announce group cancellations via our practice website and Facebook page.

What treatments do you offer at the Ruttenberg Autism Center?

The Ruttenberg Autism Center offers a variety of treatments for individuals with autism. These include Diagnostic evaluations including ADOS-2, Psycho-educational assessment, Neuropsychological evaluation, and Psychiatry Services.

We also provide specialized treatment services including: Social Skills Groups, Parent & Patient Seminars, Educational Consultation and Specialized Family Support. To learn more about treatment and services at the Ruttenberg Autism Center, visit: <http://www.Ruttenberg.com>